# COURSE OUTLINE

**DevOps Leadership**

| DURATION | LEVEL | TECHNOLOGY | DELIVERY METHOD | TRAINING CREDITS |
|----------|-------|------------|-----------------|------------------|
| 2 Day(s) | Advanced | IT Service Management | In Class / Virtual Instructor Led | N/A |

## Course Overview

Candidates will learn the concepts, terms, principles and tools used by DevOps Leadership to approach, validate and sustain a DevOps transformation. The main goal of the course is to learn how to manage a team culture shift and how to introduce unfamiliar workflow processes across more than one team.

## Prerequisite

All modules have ITIL 4 Foundation as a pre-requisite.

## Audience

PeopleCert DevOps Qualifications are designed for professionals leading or aspiring to lead software and applications development, IT department, as well as business analysts, project and product managers, and anyone aspiring to gain knowledge of advanced DevOps principles and practices.

## At course completion

With PeopleCert DevOps Leadership, you will learn about:

- What is leadership and what is leadership for DevOps
- How to lead an organisation through a DevOps transformation
- Establish the need for urgency for DevOps
- Clarify & align business objectives
- Create a vision and strategy for transformation
- Identify and influence the vital stakeholders
- Lead a culture of self-organised, cross-functional teams
- Gather, broadcast and Implement feedback
- Enable flow across the value stream
- Break work into iterations to accelerate learning and experimentation
- Lead for continuous delivery
- Lead a culture of continual improvement
- Lead for innovation
- Improve organisational resilience & sustainability

## Topics

Introduction: What is DevOps Leadership?

Module 1: Clarifying & Aligning the DevOps Transformation to Value Delivery

Module 2: Planning & Approaching the DevOps Transformation

Module 3: Engaging & Implementing the DevOps Full Stack

Module 4: Validating Results & Sustaining the DevOps Transformation

## Vendor Annotation

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